

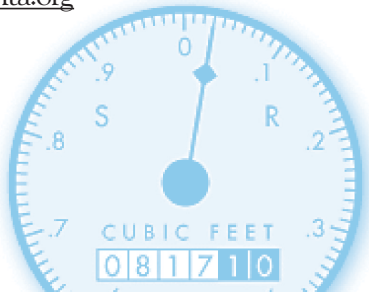
notice a higher bill after your meter has been upgraded and/or the AMR device has been installed, it could be because your old meter was under-registering your usage.

How do I know that my reading is accurate?

After installation of the AMR device, all usage readings will be transferred electronically. Unlike the current system, which is read by meter readers and occasionally depended on estimated readings, the AMR system will ensure 100% accuracy every month.

How can I learn more about this project?

Call the Clean Water Atlanta Helpline at 404.529.9211 or visit www.cleanwateratlanta.org



City of Atlanta
Shirley Franklin
Mayor

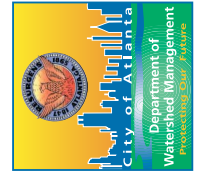
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ATLANTA

AUTOMATED METER READING PROJECT



The Department of Watershed Management is pleased to introduce an Automated Meter Reading (AMR) system that will allow Atlanta's water meters to be read electronically.

The AMR system will:

- ◆ Ensure the accuracy of customer usage readings and billing,
- ◆ Reduce operating expenses associated with meter reading,
- ◆ Prevent water loss by easily identifying meter leaks and other system problems, and
- ◆ Detect meter malfunction, vandalism and tampering.

How does the AMR system work?

The AMR device is made up of an electronic meter register and a meter interface unit (MIU). Once connected, the MIU's circuitry reads the water meter and transmits a radio signal to a data collector, which can be a handheld or mobile device or a data unit on a utility

pole or building. Meter readers are able to drive by in vehicles fitted with mobile devices and receive radio signals of usage readings for each meter. The information is then transmitted to the billing system. Data collectors affixed to utility poles are programmed to receive transmissions from MIUs on nearby meters and retransmit them by radio signal to the utility office.

When will the AMR system be installed?

Installation will take place system-wide on a meter route/billing cycle basis and will take three years to complete (December 2006 – December 2009). You will receive notification prior to the start of installation in your area.

What should I expect?

This project does not require construction or access to your private property. You will

notice our contractor's crews in the roadway and working at your water meter box to install the radio-based device. There may be a brief interruption of water service (approximately 30 minutes) and/or irregular water pressure in cases where the water meter must be replaced.

How is the installation done?

Old, non-functioning meters will be replaced with new meters already fitted with the AMR device. The AMR device will be installed on existing meters that are still functioning properly and that are compatible with the device. Installation should take less than an hour to complete.

Will I be charged for this new service?

No. There is no additional cost to you for installing the meter reading device and/or a new water meter.

Will the AMR device affect my bill?

You may notice a difference in your bill if you have an older meter. Older meters tend to run slower and therefore do not measure all the water going through them. If you